

Veeam Resources

Veeam Support - <https://www.veeam.com/support.html>

Create Individual Tech Account, linked to Accent Main account in order to interact with Veeam Support and raise tickets or issues with the software that cannot be solved locally.

Veeam Usage Reporting - <https://veeam.force.com/ServiceProvider/s/>

Each month we must submit our Veeam usage to Ingram via this portal so that they can bill us correctly for usage.

Veeam Best Practices - <https://www.veeamp.com/>

Reference documentation for best practices. Often over-engineered for our purposes, or intended for Enterprise scale, but useful nonetheless.

Primary Cloud Repo - <https://console.wasabisys.com/#/login>

Service URL for Wasabi Buckets: s3.us-east-2.wasabisys.com

Individual buckets for each client, with a specified folder for each generating Backup and Replication Instance.

Secondary Cloud Repo - https://secure.backblaze.com/user_signin.htm

As above. Service URL available on the B2 site after login.

Veeam Service Provider Console - <https://veeam-vac.accent-cloud.com:1280/#home/overview>

Centralized reporting and control of Veeam jobs. Primarily used as a data collection point for KPI metrics, can be used to configure and send command to agents, but it often hindered by poor end point communication. Good place to start, but will often fail to be the final solution location.

SolarWinds Isolated RMM for Backup Access - <https://www.am.remote.management/dashboard/>

Isolated RMM tool used only for higher security environments, like Backups. Backup appliances should not be accessible via Automate/ScreenConnect.

Veeam Status Dashboard - <https://accentconsulting.brightgauge.co/dashboards/182e1339-d546-470b-8ece-d3581039f401/>

Brightgauge dashboard created in order to track performance of Veeam backups. A lot of information here, most important for daily use being the at a glance overall success rates, and the breakdowns of which jobs are failing at current moment.

Revision #1

Created 23 December 2023 04:18:05 by ColtM

Updated 23 December 2023 04:18:14 by ColtM