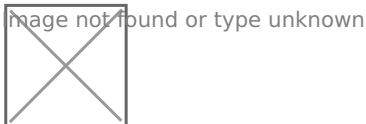


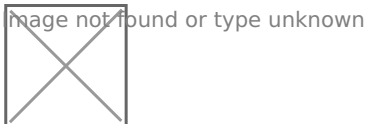
# Adding DUO to ScreenConnect

[https://docs.connectwise.com/ConnectWise\\_ScreenConnect\\_Documentation/Get\\_started/Administration\\_page/Security\\_page/Enable\\_two-factor\\_authentication\\_for\\_host\\_accounts/Configure\\_two-factor\\_authentication\\_with\\_Duo](https://docs.connectwise.com/ConnectWise_ScreenConnect_Documentation/Get_started/Administration_page/Security_page/Enable_two-factor_authentication_for_host_accounts/Configure_two-factor_authentication_with_Duo)

1. Go to the [duo admin center](#) and log in
2. switch to the CTS Computers - Internal tenant
3. Navigate to Applications along the side and then select the Auth API Option
4. Create a new Auth API policy or use the existing one
5. Note down the api hostname, secret key, and integration key
6. Navigate to the ScreenConnect Admin portal, and then web configuration settings



8. scroll to the bottom of the page and input your duo information from earlier
9. Edit any existing users you wish to use with duo and change the OTP option like so



11. Under the OTP option enable "duo: username"
12. This will be the username that is sent to duo. This must match the usernames in Duo.

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