

# Not Mounting Drives on Startup

When an Axcient server boots it first reaches out to the Axcient servers before it mounts the drive pool. If it cannot reach out, it will not mount the drives. The first thing to check is the DNS.

If this IP address section shows unavailable rather than the IP, then it is failing



The screenshot shows a terminal window with a dark background. At the top, there are three icons (a shield, a keyboard, and a power button) and the IP address "192.168.1.69". The terminal text reads: "Welcome to Axcient x360Recover", "The IP of this server is: 192.168.1.198", and "CHS-BDR-01 login:". The IP address "192.168.1.198" is highlighted with a red rectangular box. At the bottom of the terminal, there is a status bar with "1024 x 768" on the left and icons for camera, SSL, a warning triangle, and a power button on the right.

Go into the console and change the DNS settings to Google public DNS using this article [Change network settings from console](#)

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